

Breast Cancer Canada

Volunteer Title: Patient Reported Outcomes Representative

Description:

- The Patient Reported Outcomes Representative (PRO) will provide updates to Breast Cancer Canada and their regional hub teammates on progress at local cancer centres. The PRO Representative will be instrumental in supporting research initiatives and working with local cancer centres to assist patients. The responsibilities of the PRO Representative include recording treatment side effects and outcomes to help direct new research initiatives for improved patient care. This role typically requires 2-4 hours of time commitment per month, and possibly more during the months of May and October. It also requires a 2-year commitment unless otherwise approved by BCC Senior Leadership.

Responsibilities:

- Assist local cancer centers and patients to further the progression of breast cancer research from diagnostics to treatment.
- Record and document treatment side effects, challenges, and outcomes to improve patient care.

Qualifications:

- A post-secondary degree or the equivalent combination of education and work experience.
- Previous experience with Breast Cancer Canada or other not-for-profit organizations is an asset.
- Experience in the medical sphere or direct work with patients is an asset.
- Strong oral and communication skills.
- A demonstrated ability to work with professionalism and discretion when working with confidential information.
- Demonstrated ability in a liaison-type role is an asset.
- Previous experience in a customer service role is an asset.